NC4 E Team ®

E Team® is the leading emergency management solution with proven, real world experience to enable communication and collaboration among jurisdictions preparing for and responding to emergencies.

Proven Interoperability Across Diverse Systems

Emergencies are community events often without clearly delineated jurisdictional boundaries. Quickly and securely collaborating among jurisdictions is paramount to saving lives and protecting the health and safety of the public, responders and recovery workers. NC4's Incident Management and Situational Response solution, E Team®, enables Emergency management entities to work seamlessly across agencies at all levels to prepare for, prevent, respond to and recover from incidents.

E Team provides organizations a platform from which they can enhance their ability to respond to and recover from incidents and events occurring within their jurisdiction or company. E Team provides users with a common operating picture and

resource management tool through a single collaboration platform. When incidents require cross-jurisdictional collaboration, E Team is the only incident management system with true built-in data sharing.

E Team utilizes open standards for the sharing of alerts between diverse systems in support of the Integrated Public Alert and Warning System – Open Platform for Emergency Networks (IPAWS-OPEN) and is the leading commercial off-the-shelf (COTS) incident management solution where interoperability is a requirement.

E Team has proven interoperability and real world experience to enable communication and collaboration among jurisdictions in preparing for and responding to emergencies.

Proven Track Record

E Team has proven experience managing major emergencies and prominent events such as:

- Hurricane's Irma, Maria, Harvey, Nate and Sandy
- 2017 California and British Columbia Fires
- 2017 Gotham Shield Exercise
- New York City's response to 9/11
- Tornadoes and flooding events
- Olympic events
- Super Bowls
- Democratic and Republican National Conventions
- G8 Summit
- Inaugurations
- World Soccer Cup games
- World Series
- NBA All Star Game
- National Governor's Conferences

Key Benefits

In addition to its proven track record, other benefits of using E Team include:

- Proven interoperability
- Proven analysis and reporting
- Proven ease of use
- Proven performance and scalability
- Proven GIS mapping
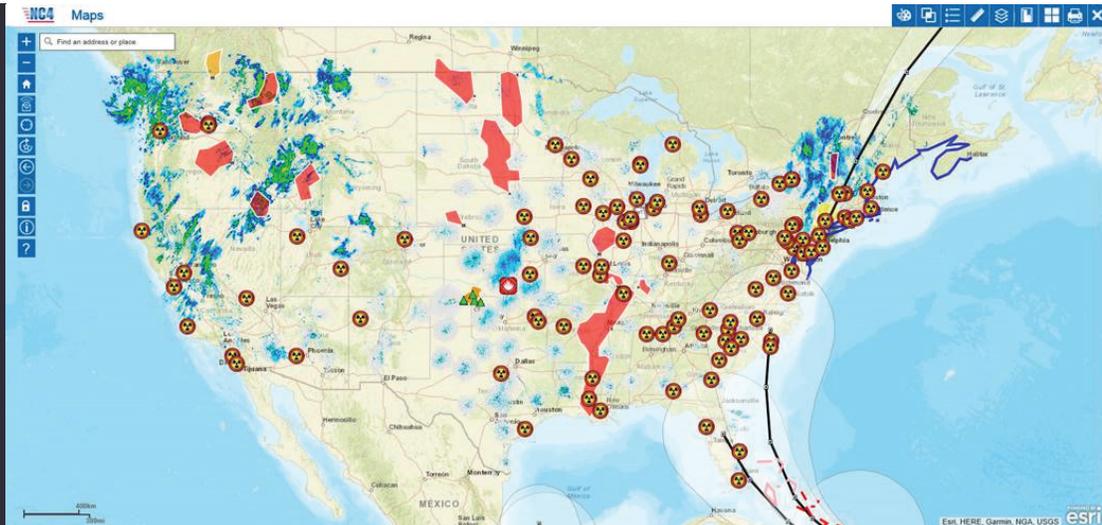- Multi-vendor database support

Custom Forms

Unlike other products in the market, the Custom Forms feature gives users the ability to recreate complicated paper forms with precise formatting. With its simple to use palette, users can drag-and-drop data elements such as text boxes, dropdown lists and dates from the user-friendly toolset, to quickly build a new form to handle any type of dynamic data requirements that may occur during large events and disasters. The robust foundation of Custom Forms enables experienced IT types to create forms with sophisticated business logic.

One example of the power of Custom Forms is the Incident Command System (ICS) form and One Button Incident Action Plan (IAP), where previous operational periods can be reused.

"E Team provides an effective tool to coordinate public safety operations, for more than one hundred large scale events annually, at our entertainment venues."

Mary Jo Giordano
Arlington Police Department

The new ESRI HTML5 Map Module is intended as a common operating picture (COP) across all NC4 solutions.

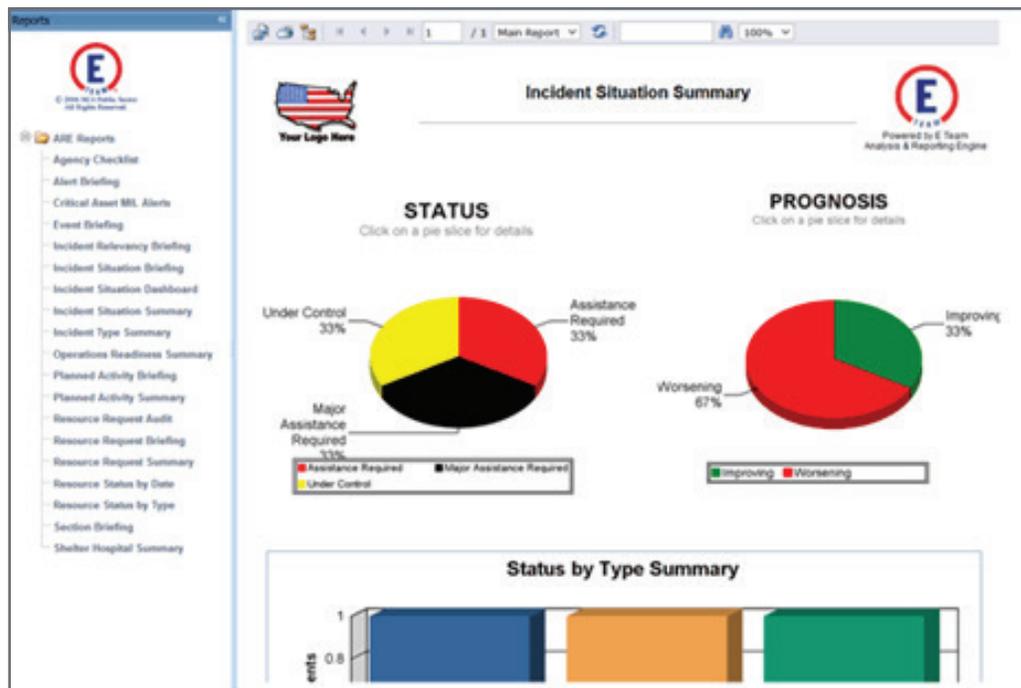## Easy-to-use Emergency Management Solution

From its intuitive user-friendly interface, to the ability to drill down to real-time information directly from the NC4 Maps Module, E Team equips organizations with the information management tools necessary to protect and restore critical infrastructure and key resources. E Team brings organizations a common operating picture, based on real-time, historical and GIS mapping data, with powerful information management and reporting capabilities to enhance situational awareness for rapid decision making.

The E Team solution provides a complete set of web-based incident management tools that are easy-to-use and bring efficiency to managing an emergency. With its Custom Forms capability, E Team provides organizations a simple to use, yet sophisticated design environment for creating and publishing new report forms to the E Team application, customizing controls on pre-existing report forms, and the ability to add workflow and business logic rules to help organizations manage emergencies more effectively.

E Team's reporting capabilities provide Emergency Management decision makers the key performance indicators needed to enhance situational awareness and measure progress towards their goal of securing life and protecting property. With E Team the Reporting Tool comes standard as an embedded viewer, saving users time and money. Through a variety of interactive reports, the embedded viewer allows E Team users to access reports without the cost of additional licensing.

In addition, it highlights key performance indicators, improving an organization's ability to analyze information for making informed decisions during an incident and for after action reviews. While other solutions use only text-based data for report generation that yield unimpressive visual reports, the E Team reporting tool uses the rich

The E Team Analysis and Reporting Engine provides at-a-glance dashboard views of the key indicators necessary to manage an incident.

data contained within the system to generate visually compelling reports.

Robust security meets NIST requirements

E Team complies with the National Institute of Standards and Technology (NIST) security guidelines as required by federal entities to obtain Certification & Accreditation. E Team security features support lock out after unsuccessful log in attempts, strong password security, and various logging requirements. Password security includes the use of strong alphanumeric passwords and password expiration practices.

Supporting customers through the entire product lifecycle

NC4's Consulting and Services (C&S) staff consists of highly-

experienced program managers and technical staff. NC4 works directly with customers through the entire product lifecycle, from the initial needs consultation and assessment, through the installation process, to training and exercises, and being onsite to support activations. For IT departments tasked with building a customized incident management solution, look no further than NC4. NC4 is the smart choice to partner with for designing a customized solution to fit your organization's specific needs. Custom Forms can be utilized as a platform for building advanced operational workflow and business logic rules to support your operations.

NC4 offers a wide range of support services to optimize your implementation and help maximize your preparedness and response capabilities. Programs also address various aspects of

crisis management, including the Incident Command System (ICS), Hospital Incident Command System (HICS), National Response Plan (NRP), National Information Exchange Model (NIEM), Emergency Data Exchange Language (EDXL), and National Incident Management Systems (NIMS).

It is the combination of E Team's thorough incident management capabilities, paired with the high-level of services offered by NC4 that help organizations maximize the usage of their system, bringing the lowest total cost of successful ownership of any incident management system available in the market today.

Unparalleled Capabilities

Built by experienced crisis management professionals, E Team is used in various settings by cities, large municipalities, states, Federal Agencies, and organizations in the Private Sector. It is used in emergency operation centers, fusion centers, intelligence gathering and threat assessment, public health, planned event management, training and exercises, business continuity and crisis management. The E Team framework enables organizations to use as little or as much of the system's capabilities as needed, and with its Custom Forms feature, organization's can easily customize E Team to meet their organizational needs. E Team is the only incident management solution available that gives organizations an easy-to-customize solution in a COTS product.

E Team provides a complete set of web-based emergency management tools that are easy-to-use and bring efficiency to managing an emergency. Out-of-the-box functionality includes:

- Action/Task Planning for managing objectives or missions

- Agency Situation reporting for high-level overview of a disaster's impact

- Archive and Restore capabilities

- Call Center tracking

- Case Management to control disbursement of goods and services with a single, unified record to support disaster recovery efforts

- COOP reporting in accordance with HSPD 7 and FPC 65 guidelines

- Corporate Situation reporting assists in analyzing a disaster's economic impact to the private sector

- Critical Infrastructure / Key Resources (KCI/KR) tracking

- Custom Forms for greater flexibility in tailoring the system for the specific needs of your organization

- Damage Assessment for determining location, nature and severity of damage

- Directory provides ready access to staff as well as non-personnel, by skill set

- Donations and Volunteer management

- Duty Logs for recording all significant activities and actions taken during a shift

- ESRI HTML5 Mapping Client

- Hazmat Tier II reporting of detailed data on facilities that house Tier II chemicals

- Incident and Emergency Event reporting

- Integrated Chat Client

- Intel tracking and management, useful for Law Enforcement and Fusion Centers

- IPAWS integration for sending CAP messages, NWEM, EAS, and WEA (CMAS)

- Jurisdiction Situation reporting for high-level overview of available information

- NC4 Risk Center™ integration providing proactive risk management

- Organization and Staffing Charts to plan and document command post staffing

- Planned Events and Activities reporting

- Position-based menus to simplify the user interface and experience

- Public Information module for coordinating the dissemination of information

- Replication Services (DRS) for redundancy, provided as local or ASP hot back-up Resources, Critical Assets and Vendor management

- Report Viewing Tool for at-a-glance dashboard views

- Resources, Critical Assets and Vendor management

- Support for Multiple Mass Notification Emergency Alerting System

- WSDL Web Services and REST API

More About NC4®

NC4® delivers safety and security solutions for both business and government organizations. NC4 revolutionizes how organizations and communities collect, manage, share and disseminate information to reduce cyber threats, fight crime, mitigate risks and manage incidents. NC4 also provides cyber threat sharing solutions both through secure collaboration services and recently (via Soltra Edge®), through automated, structured, and standardized (STIX/TAXII) mechanisms.

NC4 solutions are used by private sector companies involved in financial services, high-tech, insurance, manufacturing, aerospace and defense, oil and gas, pharmaceuticals and healthcare, as well as other industries. In the public sector, NC4 solutions are used by federal, state and local agencies in homeland security, emergency management and law enforcement disciplines.

To learn more about how NC4 can benefit your organization, visit www.NC4.com or call 877-624-4999 | +1-310-606-4444.

REVOLUTIONIZING
SAFETY & SECURITY

NC4®