

NC4 Soltra Licensing Types

One organization's incident is the community's defense

Soltra Edge® provides organizations with the next generation in cyber defense. This revolutionary platform enables users to share, identify, manage and facilitate the remediation of cyber threats. Soltra Edge provides a standardized, automated and centralized platform solution designed to dramatically reduce the time it takes for security analysts to understand threat information and take action to address it.

LARGE ENTERPRISE

Soltra Edge Large Enterprise is intended for organizations with revenue greater than \$15 Billion. It includes multiple instances of Soltra Edge, all adapters, licenses for MongoDB Enterprise Advanced for encryption of their repository, 24x7 support with up to 200 support hours, 6 points of contact to support a larger team, professional service hours, and access to additional a la carte options.

MEDIUM ENTERPRISE

Soltra Edge Medium Enterprise is intended for organizations with revenue between \$1 Billion and \$15 Billion. It includes multiple instances of Soltra Edge, all adapters, licenses for MongoDB Enterprise Advanced for database encryption, 24x7 support, 4 points of contact for support, professional services hours, and access to additional a la carte options.

SMALL ENTERPRISE (ISAO/ISAC/CERT)

Soltra Edge Small Enterprise is intended for organizations with revenues less than \$1 Billion. The database is segregated to allow for separation of duties in order to comply with major compliance initiatives (NIST 800-53, ISO 27001/2, etc.). It includes multiple instances of Soltra Edge, 24x7 support, 2 points of contact for support, community adapters, professional services hours, and access to additional a la carte options.

STANDARD

Soltra Edge Standard is for small security teams or an individual with a need for CTI-driven cyber defenses. It enables users to send and receive threat intelligence from any number of sources.




























LIMITED EDITION (LE)





















Soltra Edge LE provides users with the ability to consume incoming feeds for the purpose of product evaluation, or as a means of reviewing and staying current with threat intelligence.

WANT MORE INFORMATION?

For more information on Soltra Edge, please contact SoltraSales@NC4.com.



SERVICES	DESCRIPTION	LE	STANDARD	SMALL ENTERPRISE ISAO/ISAC/CERT	MEDIUM ENTERPRISE	LARGE ENTERPRISE
DATA SHARING						
Unlimited Incoming Feeds						
DHS AIS two-way Sharing						
Unlimited Outgoing Feeds						
SOLTRA EDGE FEATURES						
Multiple Instances	License to run and support for multiple Soltra Edge instances			2	4	6
Community Plug-Ins	Basic extensions to the core functionality of Soltra Edge (Email Intel Mailing List, CSV Indicators)					
Premium Plug-Ins	Enterprise extensions to the core functionality of Soltra Edge (REST API, LDAP, Non-STIX Data Sources)					
Physical Server Installation	Support for installation of Soltra Edge on a physical server					
MongoDB open source licenses for Soltra Edge	Fully-functional core Soltra Edge product		1	2	Unlimited	Unlimited
MongoDB Enterprise Advanced licenses for Soltra Edge	Soltra certified instance of MongoDB Enterprise Advanced offers database level encryption, enhanced monitoring, and administration.				2	3
TECHNICAL SUPPORT						
Community Forums	Access to the community support forums					
Basic Installation Assistance	Support for initialization with one feed configured, available 12 x 5 Monday through Friday via email only (excluding holidays)					

SERVICES	DESCRIPTION	LE	STANDARD	SMALL ENTERPRISE ISAO/ISAC/CERT	MEDIUM ENTERPRISE	LARGE ENTERPRISE
TECHNICAL SUPPORT CONTINUED						
24x7 Advanced Support	Tier 1 support via email/telephone/Web Conference					
Support Hours	Number of hours per year of support			50	100	200
Points of Contact for Support	Individuals that will interact with the Support Center regarding Soltra Edge support		1	2	4	6
Response Time	Turnaround time based on Severity Level					
SETUP SUPPORT						
Start-up Coaching	Coaching via Web Conference to get started					
First-time Orientation	Review of product's features and best practices					
Users Setup	Assistance creating users and permissions					
Upgrade Assistance	Soltra Edge support for new release upgrades					
Professional Services	Remote engineering service hours. Examples of uses include disaster recovery planning and advanced integrations.			4 Hours	8 Hours	16 Hours
OPTIONAL FEATURES FOR ALL TIERS						
Database Encryption At Rest Capability	Customers who wish to encrypt the data in their repository can purchase additional a al carte licenses for MongoDB Enterprise Advanced. This provides a Soltra certified instance of MongoDB Enterprise Advanced which offers database level encryption, enhanced monitoring, and administration.					
Optional Hosting of Community Servers	NC4 offers organizations such as ISACs and ISAOs the option for a hosted community server, enabling quicker implementation, higher availability, and a robust infrastructure for the sharing of cyber threat intelligence.			